

Committed to Recovery. Ready to Work with You.

Behavioral Solutions

The New York State Office of Mental Health, the New York State Office of Alcoholism and Substance Abuse Services, and the New York City Department of Health and Mental Hygiene have selected OptumHealth® to serve as New York City's regional Behavioral Health Organization (BHO). In this role, we will coordinate behavioral health services that help adults and children on Medicaid Fee-for-Service programs obtain high-quality care at the right time and place. We will also help connect people, as they leave hospitals and other inpatient facilities, with appropriate community-based programs that can help them achieve long-term recovery — ensuring a seamless transition for people currently accessing programs provided by the city and state.

Our Behavioral Solutions business serves more than 50 million people nationwide, including more than 5 million in 38 states through state-sponsored programs that support recovery, resiliency and wellness for people facing behavioral health conditions, chronic illness or complex medical conditions. In New York City specifically, you may know us through our service to the UnitedHealthcare Community Plan®, or through our work administering the Live Healthy Care Management Program, which is the Queens- and Bronx-based New York State Chronic Illness Demonstration Project.

OptumHealth was selected as a New York BHO as part of a broader New York State reform initiative to enhance the quality and efficiency of the Medicaid Fee-for-Service behavioral health system. We feel very privileged to have been selected for this role, and we look forward to partnering with you to help people receive the most effective treatment for their needs.

We will be hiring a full-time, New York City-based Executive Director to oversee the BHO operations and relationship management. In the meantime, we want to get to know your facility and staff — your unique clinical strengths, your administrative structure, and your preferences for how we should work together. Please feel free to contact Suzanne Feeney at suzanne.feeney@optum.com if you have any questions or to set up a meeting.

OptumHealth understands that introducing managed care, even in a measured way as we are doing here in New York, can present challenges to facilities and providers. We are committed to working with you through these challenges.

For more information about OptumHealth and our role as New York City's regional Behavioral Health Organization, please contact Suzanne Feeney at suzanne.feeney@optum.com



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