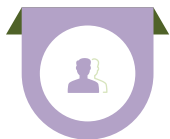


## 3 Tips to Speak With Your Geek

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### Know How To Ask:

Details are important. Have you identified all the variables you want to look at? Are you using the correct field names? Do you know where the data is stored?

✗ “Can you pull the number of clients we prescribe MAT to?”

✓ “I’d like to request a one-time data pull of the unique number of clients who are currently active and are prescribed any of these medications [list].”



### Context Matters:

Giving your geek context regarding how the data will be used assists them in critical thinking about the best way to pull the data and how best to help you get the information you *need*.

✗ “I need this information for a proposal for open access.”

✓ “We are drafting a proposal to increase our access to MAT. This information will help me demonstrate that we prescribe MAT consistently where indicated.”



### Geeks Are People Too:

Building a relationship with your geek and respecting their time will ensure they respect your priorities as well. A failure to plan on your part does not constitute an emergency on theirs.

✗ “I need this information for a deadline tomorrow.”

✓ “I am hoping to have this information within a week so I have an additional few days to fit it into the proposal. Is this doable?”