

(5.1.20) The following information is sent on behalf of the Brown & Weinraub healthcare team.

DOH has released updated Medicaid on COVID-related Telehealth Services, along with a notice for a webinar on the same subject for May 5. More information is below:

The Department of Health has released updated guidance for Medicaid providers regarding the use of Telehealth, including Telephonic, services during the COVID-19 State of Emergency. The accompanying Frequently Asked Questions document has also been updated. These documents are available on the Department of Health website at

https://www.health.ny.gov/health_care/medicaid/covid19/index.htm, or via the links below.

Medicaid Update:

https://www.health.ny.gov/health_care/medicaid/program/update/2020/no05_2020-03_covid-19_telehealth.htm

Frequently Asked Questions: https://www.health.ny.gov/health_care/medicaid/covid19/faqs.htm

A summary of the changes is provided below.

- Clarification regarding payment parity for telehealth and telephonic services
- Provides additional details regarding billing and coding instructions, including POS and Modifier codes to use in each of the telephonic billing lanes
- Clarifies definitions of telehealth, telemedicine and telephonic services.
- Clarifies billing rules for Article 28 services with a Professional Component
- Revises billing rules for FQHCs to allow wrap payments for licensed practitioners providing services via telehealth or telephone
- Clarifies requirements for Medicaid Managed Care Plans
- Provides additional links to other resources

The intent of this guidance is to provide broad expansion for the ability of all Medicaid providers in all situations to use a wide variety of communication methods to deliver services remotely during the COVID-19 State of Emergency, to the extent it is appropriate for the care of the member.

Telehealth services will be reimbursed at parity with existing off-site visit payments (clinics) or face-to-face visits (i.e., 100% of Medicaid payment rates). This guidance relaxes rules on the types of clinicians, facilities, and services eligible for billing under telehealth rules.

Webinar Regarding Medicaid Telehealth Guidance During the COVID-19 Emergency

On **Tuesday, May 5, 2020** from **10:30 AM to 12:00 PM**, the Department of Health Office of Health Insurance Programs will host a webinar to review Comprehensive Guidance Regarding Use of Telehealth including Telephonic Services During the COVID-19 State of Emergency

To register for the Webinar please visit

<https://meetny.webex.com/meetny/onstage/g.php?MTID=e5f212ed128ffe5f173d478348226385e>.

This webinar will provide an overview of the guidance and cover frequently asked questions. Additional questions will be addressed by webinar participants, as time permits. A recording of the webinar will be also made available on the Department's website.