

# **18<sup>th</sup> Annual ASAP Conference**

**VIP SAMHSA MAI-CoC Integration Project**  
**Dana Coleman, Senior Director**



**Integration of Services**

# Achieving Integration of Behavioral Health and Primary Care Services Utilizing Peer Support Services



# Disclaimer and Disclosure

## Disclaimer:

The views, opinions and content expressed in this presentation do not necessarily reflect the views, opinions or policies of The Alcoholism and Substance Abuse Providers of NYS.

## Disclosure:

The presenter, Dana Coleman, has no financial conflicts of interest to disclose.

# Vocational Instruction Project (VIP) Community Services

- **VIP was established in 1974, in the South Bronx, NY**
- **VIP has played a significant role in providing chemical addiction treatment aimed at establishing recovery**
- **We developed affordable housing to families & single adults**
- **We provide HIV & Hepatitis C prevention, counseling & testing and primary care service**
- **VIP provide Hepatitis C Medical Treatment**
- **VIP Provide Vocational and Educational Services**



# The Integration of VIP

- Access Center
- Care Coordination (Census 704)
- Health Services /FQHC (Encounters:2622)
- Article 31 (Mental Health) (Census 160)
- Opioid Out-Patient Treatment (Capacity: 1500)  
Methadone & Suboxone
- Out-Patient Substance Use Program (Capacity: 300)
- Residential Substance Use Programs (Capacity: 124)

# The Integration of VIP

- **Housing**

Women's Shelter (48 beds)

Single Residence Occupancies and Family Units (198 units)

- **Vocational Services**

Peer Recovery

Recovery Coach Training

CASAC Academy

Adult Learning Center



# Integration Project Purpose

MAI Coordination of Care Pilot Integration Project is to co-locate and integrate behavioral health treatment, prevention, recovery services, and HIV medical care services primary for African American & Hispanic/Latino populations of the Bronx who are at high risk for behavioral health disorders, HIV and Hepatitis C. To link individuals to syringe services program.

# Staffing Pattern

## VIP Community Services SAMHSA Integration Project

Principle Investigator

Project Director

Administrative Asst.  
Child Monitor

Vocational  
Coordinator

Project  
Manager

Program  
Evaluator  
Specialist

Driver/Outreach  
Specialist

Peer  
Recovery  
Navigator

Peer  
Recovery  
Navigator

Peer  
Recovery  
Navigator

Peer  
Recovery  
Navigator

Peer Recovery  
Navigator



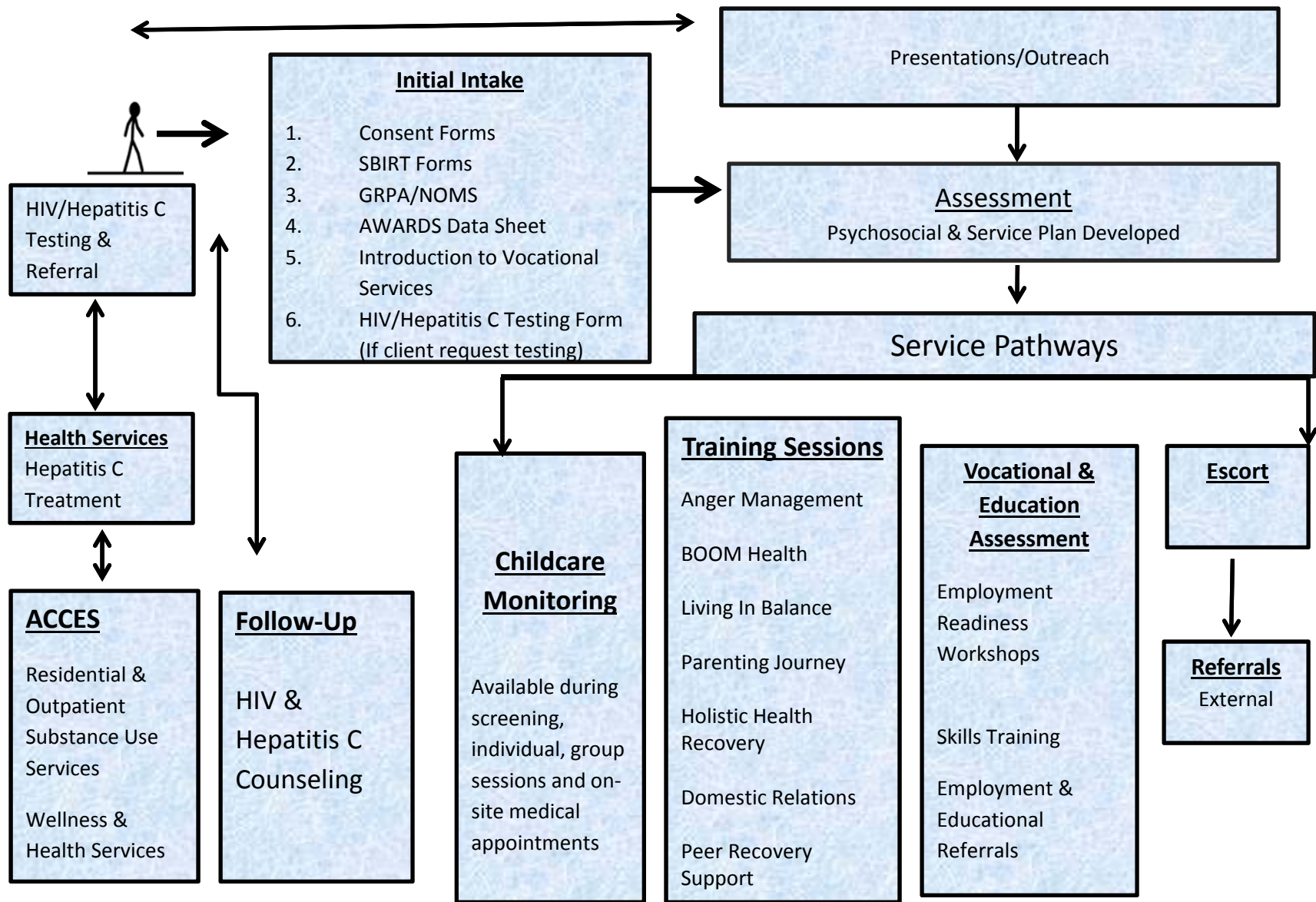
# VIP Community Services

“Servicing the Whole Person”



## Integration of Services

# Integration Service Flow Chart





## Our Partnerships: Supporting access to all of VIP Services

- **The Neighborhood Association for Inter-Cultural Affairs, Inc., (NAICA):** Provides housing intervention and assistance services to residents of the Bronx, including a women's shelter and a men's shelter.
- **Boom Health:** Provides syringe access, support/counseling, homeless services, advocacy/activism, housing placement assistance, support & education groups, LGBTQ programming. In addition to our similar services: case management, HIV Primary Care, peer training, HIV testing, and outreach to sex workers.
- **Jericho Project:** Provides housing, employment and mental and physical health services to over 2,000 homeless adults and children. They provide additional housing services to our clients, especially veterans and LGBT.
- **NYC Small Business Services - Workforce1 Career Center:** Prepares and connects qualified candidates to job opportunities in New York City. Accessible to clients and located at the corner of East 163rd Street and Southern Boulevard. (Free skills training & employment opportunities)

# VIP Integration

- # of clients screened for SUD and MH : **750**
- # of clients enrolled in Behavioral Health Services (SUD & MH): **535**
- # of clients HIV counseled and tested: **1,083**
- # of Positive Preliminary & provided warm hand off: **5**
- # of clients Hepatitis C counseled and tested: **722**
- # of Positive Preliminary & warm medical hand off: **57**
- % of reduction in ER and Hospitalizations in 2016: **3.5%**



# Challenges

- Reducing the duplication of documents
- Having multiple Electronic Health Records
- Having staff buy in to Peer staffing

# Success

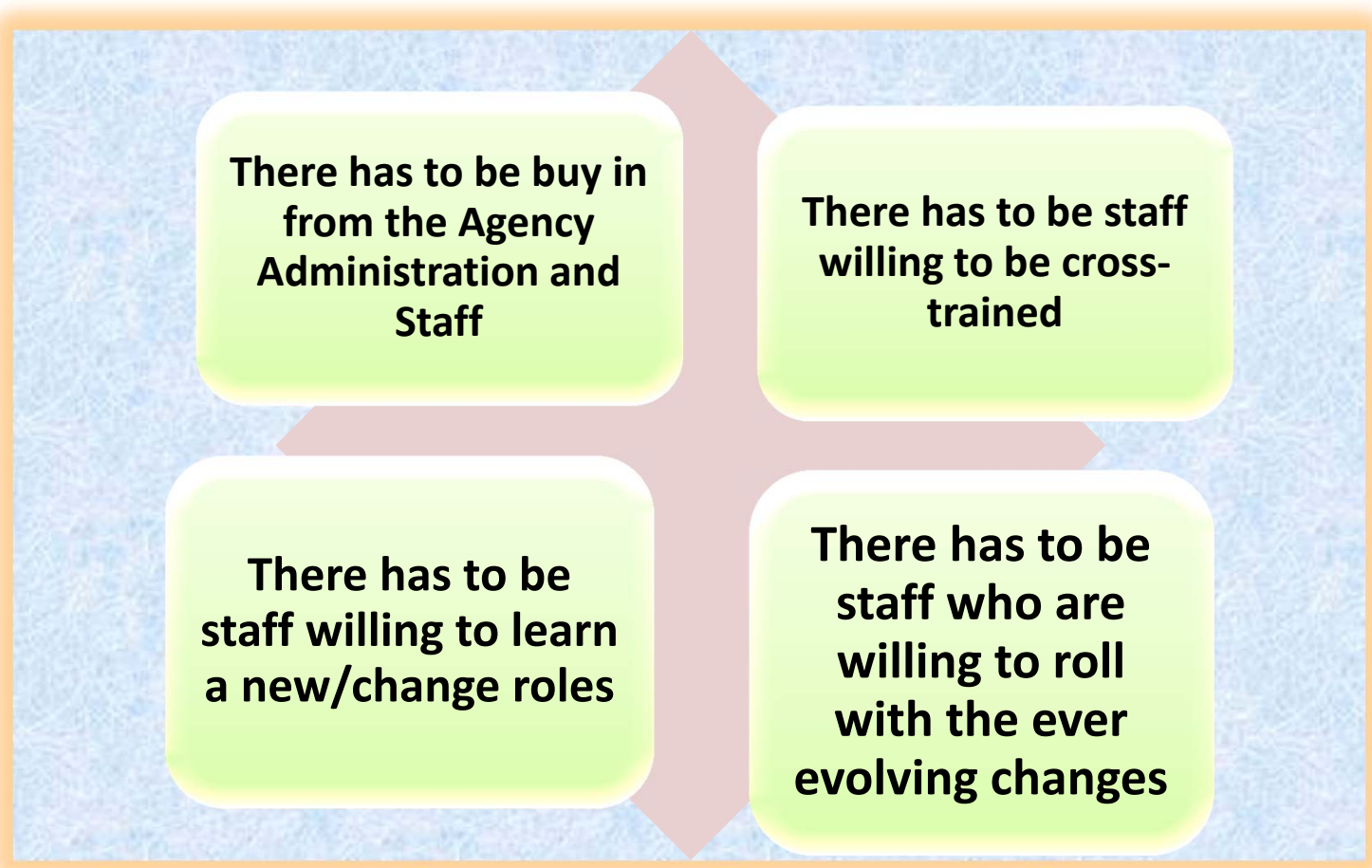
- Integrated team approach
- Peer Recovery Navigators natural and learned skills in working with their peers
- Staff certifications (Peer and Clinical)
- Providing Recovery Coach training on-site
- Integrated Case Conferences



# Success

- Developed and Implemented “Integration Service Forms” for unification of documentation across programming
- Most of the agency utilize or have access to the same electronic health records (EHR)
- Linkages and Partnerships

# To Have Success





# Your Goal

Specific	Measurable	Achievable	Realistic	Timely
<b>S</b>	<b>M</b>	<b>A</b>	<b>R</b>	<b>T</b>
<b>G</b>	<b>O</b>	<b>A</b>	<b>L</b>	<b>S</b>
What do you want to do?	How will you know when you've reached it?	Is it in your power to accomplish it?	Can you realistically achieve it?	When exactly do you want to accomplish it?

# Sustaining Model

## **Staff :**

- Certification of All Peers
- Recovery Coach Training Certification
- Staff as Certified Mentors
- Staff training for Qualified Health Professional, QHP, (CASAC & LMSW)
- Training and Cross Training staff

# Integrating Services

## Questions

Do you have:

1. The buy-in from your CEO and Administrative staff?
2. A Steering Committee and consistent meetings?
3. Interagency Meetings/Networking?
4. Peer Staff?
5. Staff who are flexible to change roles?



# Discussion

- Organizational Assessment Toolkit for Primary and Behavioral Health Care Integration (OATI)
- OATI features four self-assessment tools best used together to provide an understanding of your organization's readiness regarding integrated care:
  1. Partnership Checklist
  2. Executive Walk-through
  3. Administrative Readiness Tool
  4. COMPASS Primary Health-Behavioral Health Tool
- SMART Goals Exercise

# VIP Integration

***The difference between what we are doing and what we are capable of doing would solve most of the world's problems.***

~ Mahatma Gandhi



# Resources

<https://www.samhsa.gov/integrated-health-solutions/resource-library/continuous-quality-improvement>

<https://www.samhsa.gov/integrated-health-solutions/build-practices/care-approaches/intro-integrated-care>

<https://www.samhsa.gov/integrated-health-solutions/resource-library/organizational-assessment-toolkit>



Questions

Thank You

VIP MAI-CoC Integration Project

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