

(3.20.20) Below you will find resource documents developed by Helio Health in response to the COVID-19 outbreak. The information and processes in these documents may not be applicable to every program or provider, but we hope that you will find something useful to aid in your efforts during this uncertain time.

- [Detox-Inpatient Guidance for Existing Patients Who Develop COVID-19-like Symptoms](#)
- [Facilitating a Tele-Group Process Map](#)
- [Inpatient Telemed Medication Administration Guidance](#)
- [Inpatient Telemed Medication Administration Process Map](#)
- [New Patient Tele Intake Process Map](#)
- [Outpatient Implementation of Tele Group Guidance](#)
- [Outpatient Patient Letter Tele Groups](#)
- [Outpatient Screening for COVID-19 Process Map](#)
- [Outpatient Tele Group Counseling Process Map](#)
- [Protocol for Using N95 Respirators and Masks](#)
- [Telemed Prescribing Process Map](#)
- [Why Have I Been Placed in Isolation Door Sign](#)
- [CR-SRO & SP-SRO Social Distancing Guidance](#)
- [Inpatient Program Social Distancing Guidance](#)
- [Outpatient and In-Community Services Social Distancing Guidance](#)
- [Permanent Supportive Housing, HUD, and Housing Case Management Social Distancing Guidelines](#)
- [Residential Social Distancing Guidelines](#)

Please review the documents above and reply to Kyle Plaske (kplaske@asapnys.org) if spot any errors, or if you have any suggestions for edits or improvements. Thank you to Helio Health for producing and sharing these helpful tools and resources.