How to Contact the CTAC Help Desk

- Log in to your a/c at https://lms.ctacny.org/

- Click through on "My Courses" until you reach the CRPA-Family modules page (where you find all the training course modules)

- On that page, click on "Contact Us" on the navigation bar

- A new page consisting of a form pre-loaded with your name and email will appear

- Fill out the Message box with details of your tech issue and hit "Submit"

- Expect to hear from CTAC within 3 business days

Ruth Riddick | rriddick@asapnys.org | August 2021